

CARE COMPARISON CHECKLIST

Consideration	CareTeam	Alternative 1	Alternative 2
1. How are the caregivers screened?	CareTeam’s employees receive a criminal background screen, a health screen (TB, Hepatitis), and check that their licensure is up to date.		
2. Can all my loved one’s needs be met with this one agency?	CareTeam is a full-service private home care provider. Almost any and all health care services are covered by our nurses and aides. And we do it all on <i>your</i> schedule, one-on-one!		
3. Is this agency licensed by the State of Oklahoma? Are they insured and bonded?	CareTeam is licensed by the Oklahoma Health Department, and we are insured and bonded for the protection of your loved one. In addition, our employees are covered under an Employee Injury Benefit policy, which eliminates <u>all</u> risk to the client should a caregiver be injured on the job.		
4. Is there a cost to get started?	Before starting services, CareTeam performs an assessment in the client’s home, with other family members welcome to attend. This service is offered at <u>no charge</u> , and gives you and your loved one a chance to ask questions and get a “feel” for us before signing up.		
5. Will my loved one always have the same staff members serving them?	CareTeam tries to find the best match of caregivers for each client, and do our best to keep the same caregiver(s) assigned to your loved one for consistency in care and to encourage friendship-building.		
6. How do I know my loved one is always being taken care of properly?	CareTeam performs quality-assurance screenings throughout the month, to ensure that your loved one is getting the best attention and is happy with our services. You can call to talk to our service coordinator at any time, 24/7, should you have concerns.		
7. What happens if my loved one’s caregiver gets sick?	CareTeam is <u>always</u> ready with a backup caregiver, so your loved one will never have to miss a visit due to any reason.		
8. What are the costs for the actual care?	Home care is a <u>very</u> affordable option for long or short term needs. CareTeam makes our services affordable to clients within <u>any</u> budget range. We can also help find other sources of funding to supplement the cost. We will try to work out a plan that ensures your loved one is cared for, without breaking the bank. Call our office for our hourly rates, and service packages that help lower the cost.		
9. What kind of track record does this agency have?	CareTeam has been in business for over 40 years! Never a franchise, each of our offices is owned by a team of ladies who know the business and have experienced it on both sides: as owners and as family members of clients receiving care! We are proud of our success and can’t wait to share our expertise and care with you and your family.		